

BETHEL PARK PUBLIC LIBRARY

POLICY NUMBER: 123

TITLE: Mobile Wireless Hotspot Lending Policy

DATE ISSUED: May 2022

STATEMENT OF PURPOSE

In order to provide Internet services to patrons outside of the Library building, the Library lends mobile Wi-Fi hotspots. A Wi-Fi hotspot is a device that can be used to connect a mobile-enabled device, such as a laptop, smartphone or tablet, to the Internet. The hotspot is portable and can be connected to your device wherever Internet services are available. One hotspot can provide internet access for up to 15 devices.

STATEMENT OF POLICY

1. Borrowing
 - a. Patron must be 18 years of age or older.
 - b. Patron must have a valid library card from an Allegheny County Library Association Member Library.
 - c. Only one hotspot may be borrowed at a time on a patron account.
 - d. Hotspots are non-requestable (no holds permitted; cannot ship to another member library).
 - e. Hotspots must be borrowed and returned to the Bethel Park Public Library.
 - f. Hotspots are not permitted to be returned to the Library's Book Drop; they must be returned to the Circulation Desk.
 - g. Overdue hotspots will be deactivated.
 - h. The borrowing patron will be responsible for all costs associated with lost or damaged hotspots and accessories.
2. By borrowing and initiating use of a hotspot, the borrower agrees to abide by the library policies and rules.
3. The borrower agrees to hold harmless the Library and its agents from any and all claims, losses, damages, obligations, or liabilities, directly or indirectly, relating to the use of the hotspot and internet access provided by the Library.
4. Parents/guardians are responsible for the use of the hotspot by minors.
5. Deliberate alteration of any files or modifying the configuration of Library-owned equipment is strictly prohibited.
6. Hotspots must be kept in a temperature-controlled environment (not left in vehicles or in extreme hot or cold temperatures).
7. Service outside the continental United States is prohibited; any fees associated with use outside of this area will be the responsibility of the borrower.
8. The strength of internet service is dependent on cell tower technology and coverage.

9. The Library is not responsible for personal information shared over the internet or for information or websites accessed.
10. The Library is not responsible for any liability, damages, or expense resulting from the use of the hotspot.
11. Unlawful use of the internet or use that violates Policy 106: Library's Internet and Computer Use Policy is prohibited including but not limited to displaying or downloading of pornographic or obscene materials.